Amherst Downtown Community Forum June 29, 2017

Exercise 2

"What qualities of the downtown do you value? What aspects of the downtown need improvement?"

(Each row denotes a submission)

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VALUE	IMPROVE
Hustle & Bustle Small Town Feel	Tacky quality to some of the development (e.g. some of the 1 story buildings)
Winter Amherst and Summer Amherst (both have their appeal)	Roads Sidewalks
Historic New England feel	Better mix of stores
Cultural Activities	Boltwood parking -> pedestrian mall
Area that brings us together	Development without vision and/or focus
Economic generator	
Farmer's Market and activities on common	
Cultural + Artistic Ambiance	
Public Art	
Intimacy of scale	More outdoor dining areas
Walkability	Access to outdoor space
Accessibility to residents. Do not need a car	North common – is tired
Historic preservation. (Town Hall, library, Main	Expand farmers market and local farmers
St., Hastings')	Single story ugly old homes into single use
Sweetser Park	More people living downtown
Cinema, cafes downtown(cont'd)	Living and working – urban market(cont'd)

North Common, benches – welcoming Farmers market – local farmers N. Pleasant with present buildings Kendrick Place – good infill, dramatic changes to place that didn't have a good use Garden	1 East Pleasant – too big, takes away from walkability. Does not want to go in this direction Make Kendrick Park more useable
Small shops	Parking
Walkability	Design integration of new buildings
Easy come and go	Sidewalks
Charm	Bicycle safety
Diversity of restaurants	Lighting at garage
Parks/open space	Affordable housing
History/buildings	Family amenities/playground
Classic architecture	Public meeting space
Library	Triangle St/Lessey St intersection
Local ownership of businesses	
Cinema	
Human scale	
Fire station (people not building)	
Emily Dickinson Group	
Strong house	
Most basic amenities are present	
Farmers market	
Local Stores	Parking
ARMS Tennis Courts	Sidewalks & Pavement Markings
Restaurants(cont'd)	Stronger Lighting crosswalks(cont'd)

Ped. Friendly	Kendrick Park
Attractive 9 block core	Connections to UMass
111 Main St Police	Intersection of Main & Pleasant St
Town Common	UMass build more on campus housing
Small town feeling	Gateway co-op/grocery
Walkability	Lack of DIVERSITY in shops
Small town feel	Groceries stores
Small shops/independent restaurants (non chain)	Too student-oriented
Common (Town Green) (all)	Too few families active
Several parks	Better sidewalks
Events on commons (a lot)	Signage (garish)
MODEST scales of buildings	Parking
Public transportation	More places to sit
Jones Library materials & programming	Playgrounds = none
Amherst Bookstore	Funeral parlor – odd
New England quaint buildings	Lights – not done according to the time of day
Important landmark buildings create "public"	Bank of America + N Pleasant intersection
sense	Better customer service
Cinema	Scale of new apartment buildings
AJ Hastings	
Vibrancy	Zoning/building size
Open space	Traffic
Restaurants	Parking requirements for new buildings
Filled Businesses	Lack of parking
Size(cont'd)	Talking about issues and not acting(cont'd)

Walkability	Parking
Looks/appearance	Increase density necessary
Well defined downtown	More attractive new building designs
That we have a center	Affordable rents for biz & living
Historical sense/identity	Downtown Performing Arts Center
Personability of small businesses	Too small for sprawl to East etc, more
Rich cultural center	neighborhood emphasis "annexes": N, S, + East
Friendliness	As business owner, find ways to attract more people downtown. Multi-use buildings that adhere
Emily Dickinson Museum	to existing aesthetics.
Community opportunities	
We support each other financially – 4 purchases	
Free museums	
Summer concerts	
Value	Parking
Local stores	Sidewalks, crosswalks, pavement
Tennis courts at Middle School	Stronger lighting
Variety of restaurants	Kendrick Park (not inviting)
Pedestrian friendly	Connections to UMass
Core defined by Town Hall + library is attractive	Lights at Amity/Main/N Pleasant
Police dept	UMass needs housing on campus
Town Common	Put food co-op in Gateway
Small town feeling	
Value	Tacky one-story development
Hustle + Bustle	Bad roads & sidewalks
Small town feel	Better mix of stores

Historic New England feel	Development w/o vision or focus)
Cultural activities	
Area that brings people up together	
Economic generator	
Farmers Market	
Activities on common	
Cultural & Artistic Ambience	
Public Art	
Movie Theater	
Compact	New buildings
Walkable	High-rise attitude march the way down
Town Common	Loss of traditional stores -clothing, pharmacy, hardware
Library	Not the right kind of shopping – more and variety
Post office	Need year round residents, not student housing
Restaurants	Some run-down buildings that won't get
Hastings	redeveloped
Shopping	What kind of retail in mixed-use
Cinema	Infrastructure – crosswalks embarrassing
Dickinson	
Non-chain attitude	
Top college town	
True mixed-use buildings	

Value	Needs Improvement
Atmosphere	Lack of 'critical mass' of retail
Amherst Cinema	Need more parking
 No big stores/chains(cont'd) 	 Need more housing, density(cont'd)

- Walkability
- Small town feel
- Historic elements of streetscape
- Dining options
- Jones Library, Emily Dickinson Museum
- More social elements, public spaces, gathering spaces
- Infrastructure streetscape, sidewalks, lighting
- Bike accessibility
- Should be a destination
- UMass should build more student housing

Online Submissions:

Online Submission 1:

Like Local/family owned and operated businesses, mix of dining and retail, bike and bus accessibility. Needs improvement: parking, diversity of cuisine offerings, entertainment venue, playground

Online Submission 2:

I've lived in Amherst for 39 years. I have an environmental design degree and an interior architecture degree and am dismayed by some of the design choices made regarding the downtown.

I value the Amherst Cinema. It's a great asset. I value the older architecture and areas of downtown that have a distinctive "sense of place." I think the flower baskets and planters are a great addition in the summer! I do not have a problem with finding parking in downtown Amherst. Amherst has some good restaurants but not enough exceptional ones.

As for what needs improving: 1) I would love to see lots of tables and chairs in a park-like setting where people can gather, relax with a drink, eat a take-out meal, socialize. I think of plazas in European cities and parks, where there is far more outdoor restaurant and cafe seating. Perhaps this could be provided in the section of the common closest to Town Hall. Another area that is sorely underdeveloped is the patio space in the center of the parking that is above the underground garage. What wasted space! This should have lovely landscaping and attractive tables and chairs. There are so many little restaurants from which one could take out meals. Providing attractive public spaces to sit and eat or relax and read would be a real plus. It feels like the town went only halfway to making the Boltwood parking area attractive. It could be better designed to attract more people.!

If it were up to me, I would also eliminate the parking spaces in front of Town Hall and use that space as a plaza. Build a real parking garage in the CVS lot. A parking lot smack in the middle of a town is ugly. Parking should be hidden as much as possible.

I do not think parking in the center should go up to \$1 an hour. That's awfully expensive for small town parking. It will discourage people from coming to Amherst. I thought we want to encourage more people.

There should be more variety in shopping downtown. There should be a good grocery store on Pleasant Street, especially if there are going to be a lot more people living in the center.

I think the large common should have more benches. ...(cont'd)

I think Kendrick park should include a well designed playground for children, benches and/or tables and seating. Look at what Northampton did with the redesign of Pulaski Park. It's wonderful!! Inspirational!

Online Submission 3:

I'll list my favorite spaces here because can't scan: Jones Library, Kinsey Memorial Garden, the Commons & Kendrick Park & the little "brown cow" park on No. Pleasant, Amherst Cinema, the many restaurants (Formosa especially), the several coffee shops & Black Sheep deli, the sole remaining bookshop (I miss Food for Thought), the friendliness of staff at places like Collective Copies, the fact that we know the USPS workers in center town.

I love the open spaces -- both for walking & the open feel -- of the Common, of Kendrick Park, of the setbacks of large houses on North Pleasant between Triangle & McClellan. I love the rural look & believe it can be maintained even if larger sized. I love the walkability & wish we had pedestrian shopping or restaurant streets. I love the cluster of Jones Library, Amherst Cinema, & small restaurants & coffee shop. BUT: The sidewalks are broken, uneven, & I have fallen several times. The "mall" with Zanna & Blue Marble is ugly, at odds with the lovely cemetery behind it, & also at odds with the lovely shops (from old houss) directly across the street. I don't value architecture that screams "Anywhere, USA" (both the flat mall noted above & the new 5-story highrises). I do value the historical architecture & believe it can be maintained despite development.

I wish we had a book store that was also an art gallery & coffee shop, a place to read & buy & hang out. I wish we still had a grocery store (the old Louis Foods). I wish I didn't have to drive down Rt 9 for hardware -- maybe we could have a "general store" added onto what Hastings offers. We need a place for Improv Theater or student theatrical productions & musical productions, rather than having to use the school auditoriums. Perhaps a theater space (evening) could be combined with a community events space (daytime) -- I'd prefer that to the reconfiguration of the Jones Library to accomplish these goals.

I wish there was a greater variety of activities (cultural, social) available in the downtown, but I don't need it to pretend to be Northampton. Our challenge is to maintain the historical look & feel that characterizes AMherst while providing more economic development & residential or tourist amenities. I don't want Amherst to try to become a city. We have enough cities already! There are no other Amhersts.

It's very very important that the sidewalks be repaired for safe walking & widened; this could be done by placing "boxes" around the tree roots where they push up the sidewalks. The boxes could be seen & avoided, so we wouldn't stumble.

It's very important to repair the streets & make adequate space throughout for safe bicycling.

Parking, obviously.